



## DID YOU KNOW?

THAT 1 IN 4 FAMILIES HAVE A PARENT FIGHTING CHRONIC ILLNESS, MENTAL HEALTH OR LIFE THREATENING CONDITIONS?



*I was immediately drawn to Grant A Smile because I have a chronic health condition. Grant A smile is doing an amazing work with families dealing with chronic illnesses and is working hard to expand its support to more families. I understand the need to support vulnerable families having worked as a family engagement worker for some years. I have joined Grant A Smile recently as a volunteer to support more families.*



Antonia Adebisi, Volunteer

[www.grantasmile.org.uk](http://www.grantasmile.org.uk)



### OUR MISSION AND VALUES

A child's life shouldn't be all about their parent's illness, pain and hospital visits. Lend a helping hand to deserving parents with the aim of improving their quality of life.

THE BEST GIFT YOU CAN GIVE  
TO ANYONE IS A SMILE.  
VOLUNTEER AND FEEL AMAZING!



*We would love to hear from you*



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*Give the gift of a smile today!*

A GUIDE TO VOLUNTEERING  
FOR GRANT A SMILE



[www.grantasmile.org.uk](http://www.grantasmile.org.uk)

# VOLUNTEER FOR GRANT A SMILE

*and make a difference to a family in your community*

## WHO ARE WE ?

**Grant A Smile** is a non - profit intervention support service working with parents/guardians fighting life-threatening conditions by offering them the wonderful gift of a clean home - **free of charge**. As well as, granting wishes to their children.

## HOW YOU CAN HELP ?

Without people, we would only be a mere idea.

If you enjoy making others happy, and interested in helping parents battling threatening conditions or terminally ill, you can volunteer your time with us as a helper/smile hero.



[www.grantasmile.org.uk](http://www.grantasmile.org.uk)

## FAMILY SUPPORT ROLE

### Looking for Volunteer Smile Heroes

*Thank you* for your interest in becoming a **SMILE HERO**. This role description will give you an idea of what we are looking for.

The role of volunteers with **GRANT A SMILE** is to provide an intervention practical and social support to children, young people and their families. We are constantly looking for true heroes who are compassionate enough to serve others in need. Our **SMILE HEROES** are there to help improve the quality of life, be a listening ear and making a real difference in their lives.

### ROLES AND RESPONSIBILITY

- Practical support to families (e.g. ironing, shopping, gardening, accompanying to appointments and outings)
- Social support for children (e.g. supporting interests, play activities, helping with homework, taking out to activities).
- Social support for families (e.g. being there, listening).
- Keeping accurate records of visits to families.
- Ensuring regular feedback to staff.

### BOUNDARIES OF THE ROLE

*The following activities are not part of the volunteering role and you will not be asked to nor should you agree to:*

- Give medication or other medical care.
- Give personal care.
- Lift.
- Give financial help – e.g. withdraw money, handle any money on behalf of the family or sign cheques.

### SKILLS AND ABILITIES

*These are the skills and abilities that are needed for this role:*

- An interest in the wellbeing of children, young people and families.
- A good listener.
- Physical stamina.
- Good at engaging and communicating with people.
- Sensitive to the needs of children, young people and families.
- Ability to use your initiative.
- Reliable, organised and flexible; able to work with changing situations.
- Willingness to undertake training to gain an understanding of the role.
- Some knowledge of chronic medical conditions.
- An understanding of the importance of safeguarding and of confidentiality.
- Ability to counsel would be valuable but not compulsory.
- Warm, friendly and a sense of humour.
- Have a positive mindset and attitude to life.

### TIME COMMITMENT

Our support is on-going so a regular amount of time each week, fortnight month is required OR we welcome enquiries from those able to offer occasional support on a less regular basis.

### EXPENSES

GRANT A SMILE is interested in working with you and will be able to advise you of their policy. The aim is to ensure no volunteer needs to be left out of pocket as a result of their volunteering. You will be able to claim your transportation expenses and anything else agreed on with your Family Support Manager.

For more information email:  
[admin@grantasmile.org.uk](mailto:admin@grantasmile.org.uk) or contact Joyce on  
07735515168 for more information